Balboa Instruments
System PN 54368-03

System Model # VSP-VS500Z-CCAH
Software Version # 43
EPN # 2720

Base PCBA - PN 54369-03
PCB VS500Z - PN 22972 Rev D

Base Panels
VL401 (LCD Lite Digital) – PN 54135
VL403 (LED Lite Digital) – PN 54105-01

Optional Bas Panels
VL200 (Mini bath) – PN 52487
<table>
<thead>
<tr>
<th>System PN</th>
<th>EPN</th>
<th>Date</th>
<th>Requested By</th>
<th>Changes Made</th>
</tr>
</thead>
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<tr>
<td>54368</td>
<td>1801</td>
<td>05.09.2006</td>
<td>Balboa</td>
<td>New system</td>
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<td>54368-01</td>
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<td>08.01.2006</td>
<td>Balboa</td>
<td>Software update to v35</td>
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<td>2570</td>
<td>09.24.2007</td>
<td>Balboa</td>
<td>Software update to v38</td>
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<td>54368-03</td>
<td>2720</td>
<td>02.13.2008</td>
<td>Balboa</td>
<td>Software update to v43</td>
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<td>54368-03</td>
<td>2720</td>
<td>02.27.2008</td>
<td>Balboa</td>
<td>Moved wires to White AC 120V for setup 1</td>
</tr>
</tbody>
</table>
Basic System Features and Functions

Power Requirements
- 120/240VAC, 60Hz, 16/32A, Class A GFCI-protected service (Circuit Breaker rating = 20/40A max.)
- 3 or 4 wires [hot, hot (optional), neutral, ground]

System Outputs

**Setup 1 (As Manufactured)**
- 120V Pump 1, 2-Speed
- 120V Ozone *
- 12V Spa Light
- 120V AV (Stereo)
- 240V 5.5kW Heater **

**Setup 2**
- 240V Pump 1, 2-Speed
- 240V Ozone *
- 12V Spa Light
- 240V AV (Stereo)
- 240V 5.5kW Heater **

Optional Devices
- 120V Circ Pump *
- 240V Circ Pump *

* Ozone and Circ Pump must be same voltage.
** Heater wattage is rated at 240V. When running 120V to heater, output is approximately 25%.

Additional Options
- Full Feature Dolphin Remote and Spa-only Dolphin Remote
- IR Receiver Module
  Connects to terminal J1 or J2
- MoodEFX Lighting
  Connects to Spa Light terminal J20
- FiberEFX Lighting
  Connects to Spa Light terminal J20

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*Page 3 54368-03_97_B*
Any time you change a DIP Switch, other than A1, you must reset Persistent Memory for your new DIP Switch Settings changes to take effect. If you do not reset Persistent Memory, your system may function improperly.

**To reset Persistent Memory:**
- Power down by disconnecting power source from spa.
- Put a jumper across J43, covering both pins. (See illustration below)
- Power up by connecting power source to spa.
- Wait until “PR” is displayed on your panel.
- Power down again.
- Remove jumper from J43 (May also move to cover 1 pin only)
- Power up again.

**About Persistent Memory and Time of Day Retention:**
This system uses memory that doesn’t require a battery to store a variety of settings. What we refer to as Persistent Memory stores the filter settings, the set temperature, and the heat mode.

Persistent Memory is not used for Time of Day. Only models with a Serial Deluxe panel installed (VS5xxDZ and GS5xxDZ) can display the time. However, during power loss to the spa, the system will lose the correct time, and reset to 12:00 PM when power is restored.

**Power Up Display Sequence**
Upon power up, you should see the following on the display:
- Three numbers in a row, which are the SSID (the System Software ID). The third display of these numbers is the Software Version, which should match the version of your system. For example, if these three numbers are 100 67 38, that is a VS511SZ at version 38.
- Displayed next is: “24” (indicating the system is configured for a heater between 3 and 6 kW) or “22” (indicating the system is configured for a heater effectively between 1 and 3 kW). “24” should appear for all VS models running at 240VAC. “22” should appear for all VS models running at 120VAC, as well as all GS models. (*A heater which is rated at 4 kW at 240VAC will function as a 1 kW heater at 120VAC.)
- “PR” will appear to signal the start of Priming Mode.

At this point, the power up sequence is complete. Refer to the Reference Card for the VS or GS System model of your spa for information about how the spa operates from this point on, including how to adjust the Time of Day if using a Serial Deluxe style panel.
Wiring Configuration and DIP Settings

Setup 1 (As Manufactured)

- 120V Pump 1, 2-Speed
- 120V Ozone
- 12V Spa Light
- 120V AW (Stereo)
- 240V 5.5kW Heater
- Duplex Main Panel
- 120V Circ Pump (Optional)

WARNING: Main Power to system should be turned OFF BEFORE adjusting DIP switches.
WARNING: Persistent Memory (J43) must be RESET to allow new DIP switch settings to take effect. (See Persistent Memory page)

Switchbank A

<table>
<thead>
<tr>
<th>SSID #</th>
<th>Panel Button Assignments</th>
<th>Panel Button Positions</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>1=Unused</td>
<td>1=Unused</td>
</tr>
<tr>
<td>61</td>
<td>2=Pump 1</td>
<td>2=UNUSED</td>
</tr>
<tr>
<td>43</td>
<td>3=Temp</td>
<td>3=Unused</td>
</tr>
<tr>
<td></td>
<td>4=Light</td>
<td>4=Light</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VS50x Compatible</th>
<th>Wiring Color Key</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>120 Volt Connections</td>
</tr>
<tr>
<td></td>
<td>240 Volt Connections</td>
</tr>
<tr>
<td></td>
<td>Black AC Jumpers</td>
</tr>
<tr>
<td></td>
<td>12 Volt Connections</td>
</tr>
<tr>
<td></td>
<td>Relay Control Wires</td>
</tr>
</tbody>
</table>

| Ozone and Circ Pump must be same voltage. Do not remove Fuse F7 (20A) |
| 5.5 kW Heater rated @ 240V (Approx. 1.4kW @ 120V) |

WARNING: Persistent Memory (J43) must be RESET to allow new DIP switch settings to take effect. (See Persistent Memory page)
**Wiring Configuration and DIP Settings**

**Setup 2**
- 240V Pump 1, 2-Speed
- 240V Ozone
- 12V Spa Light
- 240V AW (Stereo)
- 240V 5.5kW Heater
- Duplex Main Panel
- 240V Circ Pump (Optional)

**WARNING:** Main Power to system should be turned OFF BEFORE adjusting DIP switches.
**WARNING:** Persistent Memory (J43) must be RESET to allow new DIP switch settings to take effect. (See Persistent Memory page)

**Switchbank A**

<table>
<thead>
<tr>
<th>SSID #</th>
<th>Panel Button Assignments</th>
<th>Panel Button Positions</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>A1, Test Mode OFF</td>
<td>1</td>
</tr>
<tr>
<td>61</td>
<td>A2, Un, P1, TE, LT</td>
<td>2</td>
</tr>
<tr>
<td>43</td>
<td>A3, Duplex Panel</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>A4, Aux Freeze</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>A5, 2-speed P1</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>J12</th>
<th>Memory Reset</th>
</tr>
</thead>
</table>

- **J43 Memory Reset**
- **J12 Memory Reset**

- **VS50x Compatible**

- **Wiring Color Key**
  - 120 Volt Connections
  - 240 Volt Connections
  - Black AC Jumpers
  - 12 Volt Connections
  - Relay Control Wires

- **Board Connector Key**
  - 1: Typically Line voltage
  - 2: Typically Line voltage for 2-speed pumps
  - 3: Neutral (Common)
  - 4: Ground

**Note flat sides in connector**

**5.5 kW Heater rated @ 240V**
(Approx. 1.4kW @ 120V)

**Ozone and Circ Pump must be same voltage.**
Do not remove Fuse F7 (20A)

**Balboa INSTRUMENTS, INC.**

**V S 500 Z/P 22972 REV D**
MADE IN U.S.A.

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**Heater rated @ 240V**
(Approx. 1.4kW @ 120V)
DIP Switches and Jumpers Definitions

SSID 100 61 43  
Base Model VS500Z

DIP Switch Key

A1  Test Mode (normally OFF)
A2  “ON” position: Button layout will be: Pump 1, Light, Temp Down, Temp Up *
     “OFF” position: Button layout will be: Unused, Pump 1, Temp, Light
A3  “ON” position: use Mini Panel *
     “OFF” position: use Lite Duplex or Digital Duplex panel
A4  Aux Freeze (must be OFF)
A5+A9 Pump 1 speeds and Circ Modes:

<table>
<thead>
<tr>
<th>A5</th>
<th>A9</th>
<th>Circ Mode</th>
<th>Pump 1 Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>OFF</td>
<td>Non-circ</td>
<td>2-speed</td>
</tr>
<tr>
<td>ON</td>
<td>OFF</td>
<td>Circ “acts like Pump 1 low” (filters/polls/etc)</td>
<td>1-speed</td>
</tr>
<tr>
<td>OFF</td>
<td>ON</td>
<td>24 hours with 3°F shut-off</td>
<td>1-speed</td>
</tr>
<tr>
<td>ON</td>
<td>ON</td>
<td>24 hours with 3°F shut-off</td>
<td>2-speed</td>
</tr>
</tbody>
</table>

A6  “ON” position: 50Hz operation
     “OFF” position: 60Hz operation
A7  “ON” position: Standard mode only
     “OFF” position: Std/Ecn/Sleep mode changes allowed
A8  “ON” position: temperature is displayed in degrees Celsius
     “OFF” position: temperature is displayed in degrees Fahrenheit
A10 “ON” position: heater is disabled while any high-speed pump is running (low amperage mode)
     “OFF” position: heater can run while any/all high-speed pumps are running (high amperage mode)

* Panels with button layout are not compatible when A2 or A3 is ON.

Note: No blower or second pump available on VS500Z model. If additional output is required, use VS501Z or higher.

Jumper Key

J12  Factory set. DO NOT MOVE.
     Jumper must be on Pins 1 and 2 for VS51xZ/VS5xxSZ/VS5xxDZ software.
     Jumper must be on Pins 2 and 3 for VS50xZ software.
J43  When jumper is placed on 2 pins during power-up, system will reset persistent memory.
     Leave on 1 pin only to enable persistent memory feature.

WARNING:
• Setting DIP switches incorrectly may cause abnormal system behavior and/or damage to system components.
• Refer to Switchbank illustration on Wiring Configuration page for correct settings for this system.
• Contact Balboa if you require additional configuration pages added to this hot sheet.

Panel Button Positions

A3: OFF

A3: ON

Panel Button Assignments

A2: OFF

1=Unused  3=Temp
2=Pump 1   4=Light

A2: ON

1=Pump 1   3=Temp Down
2=Light    4=Temp Up

Page 7
**Ozone Connections**

**Ozone Connector Voltage:** The VS500Z circuit board is factory configured to deliver a preset voltage (120V or 240V) to the on-board ozone connector (J29). See the ratings table on the wiring diagram attached to the cover of the enclosure for the configured voltage. For 240V output W2 connects to Red AC and for 120V output W2 connects to White AC.

The voltage to the ozone connector can be changed in the field if required. W2 just needs to be set for the required voltage.

**WARNING:** Changing the voltage of the ozone connector also effects the voltage supplied to the circ pump connector (J47). Any equipment controlled by that connector may be damaged if the wrong voltage is selected.

**Balboa Ozone Generator:** If the board is set up to operate a 120V ozone generator, the connector on the ozone generator is likely to be configured correctly, but should be compared to the illustration below.

If a 240V ozone generator is required, be sure the red wire in the ozone cord is positioned in the connector next to the green ground wire as described below.

*Note: A special tool is required to remove the pins from the connector body once they are snapped in place. Check with your Balboa Account Manager for information on purchasing a pin-removal tool.*

**Balboa Ozone connector configuration for 120V 60Hz**
- Line - Black conductor
- Use this slot for the leftover Red conductor
- Common - Install the White conductor here for 120V ozone
- Ground (Green) conductor

**Balboa Ozone connector configuration for 240V 60Hz**
- Line - Black conductor
- Use this slot for the leftover White conductor
- Common - Install the Red conductor here for 240V ozone
- Ground (Green) conductor

**Balboa Ozone Generator**
- If the board is set up to operate a 120V ozone generator, the connector on the ozone generator is likely to be configured correctly, but should be compared to the illustration below.
- If a 240V ozone generator is required, be sure the red wire in the ozone cord is positioned in the connector next to the green ground wire as described below.

**Note:** A special tool is required to remove the pins from the connector body once they are snapped in place. Check with your Balboa Account Manager for information on purchasing a pin-removal tool.
**Duplex Panel Configurations**

**VL200 (Mini Panel)**
PN 52487 with Overlay PN 11219
• Connects to Main Panel terminal J1

**VL401 (Lite Digital)**
PN 54135 with Overlay PN 10839
• Connects to Main Panel terminal J1

A3 must be OFF

**VL403 (LED Lite Digital)**
PN 54105-01 with Overlay PN 10753
• Connects to Main Panel terminal J1

SETUPS 1-2

OPTIONAL PANEL

VL200 (Mini Panel)
PN 52487 with Overlay PN 11219
• Connects to Main Panel terminal J1

A3 must be ON